

# Community Resources

*for those in need*



Information on shelters, programs, food pantries, meals, clothing and more.

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**NOTE: Information is accurate as of January 2019. Phone numbers, addresses or other information may change at any time and without notice. Please ask your librarian for assistance if you have any questions. Services may be subject to a fee, and change at any time.**

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**This publication is a guide to local resources for anyone in immediate or acute need of basic human services (food, shelter, clothing, medical assistance and related needs). Agencies and groups listed provide their services either at no cost or on an income-based sliding scale.**

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# Clothing

**Alms House:** 5536 West Patterson St., Hope Mills, 425-0902. Assistance with clothing Tuesday-Friday, 9-11:45 a.m. Some clothing suitable for job interviews. Must reside in and around the Hope Mills area.

**Blessings Boutique:** 201 Anderson St., 483-0477. Offers gently used clothing, free to homeless and low-income men and women. Special focus on outfits for job interviews. Tuesdays, 1 p.m. – 2 p.m.

**Catholic Charities:** 726 Ramsey St., Suites 10 & 11, 424-2020. Children and baby clothing and diapers. Monday-Thursday, 9 a.m.-12 p.m. Clients must bring photo ID, proof of income and a referral. Social worker on site.

**CEED (Center for Economic Empowerment & Development):** 230 Hay St., 323-3377. On-site Career Closet for participants in New Choices Program. CEED New Choices Program Application required.

**Fayetteville Technical Community College:** 22A General Classroom Building, 678-8598. Success Closet with professional attire. Must be a current FTCC student.

**Fayetteville Urban Ministry:** 701 Whitfield St., 483-5944. Monday-Friday, 9 a.m.-1 p.m. Homeless can receive a snack pack, hygiene items and clothing once a week. Photo ID required. Some clothing suitable for job interviews.

**First Baptist Church:** 302 Moore St., 483-6505. Offers gently used clothing, some suitable for job interviews. 10 a.m. – 12 p.m.

**Gray's Creek Christian Center:** 3028 School Rd., Hope Mills, 485-3005. Clothing Monday, Wednesday and Friday, 9 a.m.-12 p.m. Referral from Gray's Creek area church or school social worker required. Pastor on site for referrals on Wednesdays. Must be from Gray's Creek community.

**Mt. Olive Missionary Baptist Church:** 118 Johnson St., 868-2770. Clothing, Thursday, 10 a.m.-12 p.m. Some clothing suitable for job interviews.

**Operation Blessing:** 1337 Ramsey St., 483-1119. Some clothing suitable for job interviews. Monday-Thursday, 9 a.m.-3 p.m. (closed 11:15 a.m.-1 p.m.) (Client intake process cut-off 2:30 p.m.) All services require photo ID, Social Security card and proof of household income.

**Person St. United Methodist Church (Mary's Closet):** 509 Person St., 483-4714. Lending closet 1st and 3rd Saturdays, 10 a.m.-12:30 p.m. Clothes for men, women, and children, and basic household items such as pots and pans, dishware, and small appliances.

**Praise Fellowship Church of God:** 483-6500. Clothing available by appointment. Call for scheduling and eligibility.

**Salvation Army:** 310 Dick St., 307-0359. Emergency clothing vouchers to Family Store. Monday-Friday, 8 a.m.-12 p.m.

**Seth's Wish:** 330 S. Cool Springs St., 476-6613. Clothing and hygiene items. Tuesday and Thursday, 10 a.m.-2 p.m.

**Simon Temple AME Zion Church:** 441 Donray Dr., 867-1182 ext. 5. Clothing Tuesday and Thursday, 9 a.m.-3 p.m. Must be a Cumberland County resident and have photo ID.

## Education

**Cumberland County Public Library & Information Center:** 300 Maiden Lane, 483-7727. Free classes on basic computer use, job searching, email and more.

**Fayetteville Technical Community College:** Continuing Ed. Center Building, 678-8482. Free basic skills classes, GED programs. Cannot be currently enrolled in Cumberland County Public Schools.

**Fayetteville Urban Ministry:** 701 Whitfield St., 483-5944. Adult literacy, one-on-one tutoring in academics, English, computer and life skills, GED prep, ESL & citizenship acquisition. Monday-Thursday, 9 a.m.-8 p.m.; Friday, 9 a.m.-4 p.m.

## Food

**Alms House:** 3909 Ellison St., Hope Mills, 425-0902. Food items. Tuesday, Wednesday and Friday, 9 a.m.-11:30 a.m. Available to clients every four to 12 months. Referral required; can be obtained from Cumberland County Depart. of Social Services. Contact Alms House for more details. Kids Assistance Program for Hope Mills area students. Regulated by school social workers. Must reside in and around Hope Mills.

**Beatitude House:** 102 N Main St., Spring Lake, 496-0925. Food pantry, must have a form signed by a pastor. Pick up forms and food Thursday and Friday, 10:30 a.m.-12 p.m. and 1-3 p.m.

**Catholic Charities:** 726 Ramsey St., Suites 10 & 11, 424-2020. Emergency food assistance, Monday-Friday, 9 a.m.-12 p.m. Clients must bring photo ID, proof of income and a referral. Social worker on site.

**Christ United Methodist Church:** 3101 Raeford Rd., 484-3340. Food pantry Tuesdays, 10 a.m.-1 p.m. Must have a Fayetteville, Hope Mills or Spring Lake address and a photo ID. Available every three months.

**The Church @ Cedar Creek:** 4010 Cedar Creek Rd., 483-6895. Food pantry Wednesday and Thursday, 9:30 a.m.-12:30 p.m. Closed holidays. Photo ID and proof of address (in addition to photo ID) required. Proof of address documentation must include your name and address.

**Cliffdale Christian Center:** 6427 Cliffdale Rd., 864-4911. Food pantry 3<sup>rd</sup> Wednesday of each month; date varies for holidays. Photo ID with address required.

**Cumberland County Department of Social Services:** 1225 Ramsey St., 677-2433/2019. Applications accepted Monday-Friday, 7:30 a.m.-4 p.m. Food and Nutrition Services Program (formerly Food Stamps). Must be a U.S. citizen or qualified legal immigrant; have or have applied for a Social Security number; and must meet income and reserve requirements.

**Epicenter Church:** 2512 Fort Bragg Rd., 485-8855. Food pantry Tuesday and Thursday, 10 a.m.-12 p.m. Individuals may go once every 30 days. ID required.

**Fayetteville Dream Center:** 336 Ray Ave., 568-3897. Food assistance 1st and 3rd Thursdays, 10 a.m.-12 p.m.

**Fayetteville Urban Ministry:** 701 Whitfield St., 483-5944. Food pantry available Monday-Friday, 9 a.m.-1:30 p.m. for families facing an immediate crisis. ID required; if active duty or retired military, bring military ID.

**First Baptist Church:** 201 Anderson St., 483-0477. Snack packs available Monday-Friday, 9 a.m.-12 p.m.

**First Baptist Church:** 302 Moore St., 483-6505. Food bags on 3rd Wednesday at 10 a.m. ID required.

**Gray's Creek Christian Center:** 3028 School Rd., Hope Mills, 485-3005. Monday, Wednesday and Friday, 9 a.m.-12 p.m. Referral from Gray's Creek area church or school required; pastor on site for referrals on Wednesdays. Must be from Gray's Creek community.

**Harry Hosier United Methodist:** 6201 Milford Rd., 864-6019. Food pantry, 1st and 3rd Friday, 10 a.m.-12 p.m. Photo ID with address required.

**Mt. Olive Missionary Baptist Church:** 118 Johnson St., 868-2770. Food pantry Tuesday, Wednesday and Thursday, 10 a.m.-12 p.m.

**Operation Blessing:** 1337 Ramsey St., 483-1119. Nonperishable food available Monday-Thursday, 9 a.m.-3 p.m. (closed 12 p.m.-1 p.m.) (Client Intake process cut-off 2:30 p.m.) All services require documentation of household bills, photo ID, Social Security card and proof of monthly household income.

**Person Street United Methodist Church:** 509 Person St., 483-4714. Food pantry 1st and 3rd Saturdays from 10 a.m.-12:30 p.m.

**Praise Fellowship Church of God:** 483-6500. Available by appointment. Call for scheduling and availability.

**Second Harvest Food Bank:** 406 Deep Creek Rd., 485-6923. Call for information.

**Seth's Wish:** 330 S. Cool Springs St., 476-6613. Food pantry. Tuesday and Thursday, 10 a.m.-2 p.m.

**Simon Temple AME Zion Church:** 441 Donray Dr., 867-1182. Food pantry Tuesday and Thursday, 9 a.m.-3 p.m. Must be a Cumberland County resident and have photo ID with address.

**St. Matthews United Methodist Church:** 202 Hope Mills Rd., 425-0401. Food pantry Tuesday, 10 a.m.-12 p.m.

**True Vine Ministries:** 5301 Morganton Rd., 867-6762. Tuesday and Thursday, 11:30 a.m. -1:30 p.m. Photo ID required.

**Veterans Empowering Veterans:** 325 B St., 223-3213. Call for hours. ID or DD 214 required.

## Personal IDs

**Department of Motor Vehicles:** 2439 Gillespie St., 486-1353. No fee charged for a NC ID for a resident of the state who is legally blind, is at least 70 years old, is homeless or who has been issued a driver's license which has subsequently been canceled as a result of a physical and/or mental disability or disease. Individuals experiencing homelessness must present a letter from the director of a facility that provides care or shelter verifying that the person is homeless. Individuals who are legally blind must present a letter from a physician or the director of the NC Division of Services for the Blind.

**Operation Inasmuch:** 531 Hillsboro St., 433-2161. Homeless IDs once a month. Call for dates.

## Jobs - Help at the Library

**Job & Career Resource Center:** All library locations offer support to job seekers in the form of computer access, technology assistance, print and electronic resources, links to community job and career resources and classes.

## Jobs

**Action Pathways:** 321 Dick St., 223-0116. Assists with job searching and employment readiness training.

**Catholic Charities:** 726 Ramsey St., Suites 10 & 11, 424-2020. Résumé assistance, interview preparation, and job searching. Referral required.

**CEED:** 230 Hay St., 323-3377. Offers workshops and seminars. Women's Business Center and Latino/Hispanic Business Center. New Choices Program assists individuals and families that are unemployed, underemployed, facing eviction or homeless in reaching economic self-sufficiency. Application required.

**Cumberland County Department of Social Services:** 1225 Ramsey St., 677-2392. Work First programs. For families with minor children. Call for more information.

**Cumberland County Employment:** County Courthouse, 117 Dick St., Room 25, 678-7653.

**Cumberland County NCWorks Career Center:** 414 Ray Ave., 486-1010 or 323-3421 Monday-Wednesday and Friday, 8 a.m.-4:30 p.m.; Thursday, 8 a.m.-1p.m. Computer lab closes 30 minutes before facility closes. Job search and placement assistance, training assistance and employer services.

**Fayetteville City Human Resources/Employment:** 433 Hay St., 433-1635. Monday-Friday, 8 a.m.-5 p.m.

**Labor Finders:** 330 N. Eastern Blvd. #10, 321-7552. Day labor. 5 a.m.-7p.m.

**Vocational Rehabilitation Services:** 155 Eastwood Ave., 486-1101. Provides counseling, training, education, transportation, job placement, assistive technology, and other support services to people with disabilities.

**North Carolina State Employment:** 919-807-4800.

**Operation Inasmuch:** 531 Hillsboro St., 433-2161. Résumé and job skills assistance.  
**Senior Community Services Employment Program:** 707B Executive Pl., 321-6449. Provides part-time employment opportunities in community service activities for unemployed, low-income individuals ages 55 and older.

**Service Source:** 600 Ames St., 826-4699. Vocational training and employment for adults with disabilities.

**Trojan Labor:** 603 German St., 779-2630. Applications taken Tuesday-Thursday, 10 a.m.-3 p.m. Need a driver's license or photo ID and a Social Security card. Once in system, be at the office by approximately 4:30 a.m. for possible work. Good to have a valid Ft. Bragg pass.

**Veterans Empowering Veterans:** 325 B St., 223-3213. Job training and résumé writing assistance. Intake process required.

## Meals

**Alms House:** 3909 Ellison St., Hope Mills, 425-0902. Love Meals served Monday-Friday, 12-12:30 p.m. and 5-5:30 p.m. Weekend meals served Saturday, 12-12:30 p.m. and Sunday, 5-5:30 p.m. Serves people in and around the Hope Mills area.

**Cumberland County Council on Older Adults:** 339 Devers St., 484-0111. Home delivered meals 8 a.m.-4:30 p.m. Information and assistance. Congregate lunch; call for date/time/location.

**Epicenter Church:** 2512 Fort Bragg Rd., 485-8855. Dinner 6-7 p.m. on the 4th Tuesday of the month.

**Fayetteville Dream Center:** 336 Ray Ave., 568-3897. Meals Saturdays 4 p.m.-6 p.m.

**Operation Inasmuch:** 531 Hillsboro St., 433-2161. Breakfast Monday-Friday, 7:30 a.m.

**Person St. United Methodist Church (Martha's Table):** 509 Person St., 483-4714. Community kitchen ministry open 1st and 3rd Saturdays each month from 11 a.m.-1 p.m.

**Salvation Army:** 245 Alexander St., 483-8119, Option 3. Lunch at 12 p.m. daily.

**Seth's Wish:** 330 S. Cool Springs St., 476-6613. Hot Lunch. Sundays at 1 p.m.

**Simon Temple AME Zion Church:** 5760 Yadkin Rd., 867-1182. Breakfast Saturday, 7 a.m. Serves the downtown community with 100 plates.

**St. Matthews United Methodist Church:** 202 Hope Mills Rd., 425-0401. Lunch last Wednesday of the month 11 a.m.-12:30 p.m.

## Medical & Dental

**Agape Pregnancy Support Services:** 710 E. Russell St., 485-0055. Provides information and referrals for medical care, adoptions, housing assistance, social services, counseling, abstinence education, abortion effects/alternatives, birthing classes, free pregnancy tests, maternity clothing and equipment, postpartum and prenatal care, pregnancy information and support groups.

**Alliance Behavioral Healthcare:** 711 Executive Pl., 491-4790. 24-hour Access and Information Line at 800-510-9132. Staff will assist with finding a service provider to suit your behavioral health needs.

**Anderson Creek Dental Clinic:** 6720 Overhills Rd., Spring Lake, 436-3194. Dental services with fees based on household size and income.

**Better Health of Cumberland County:** 1422 Bragg Blvd., 483-7534. Emergency medical/prescription assistance and dental extractions, income qualification required. Diabetes services is free to all Cumberland County residents. Medical equipment loans, free of charge for 3-6 months, depending on availability. Information and referral assistance. All services for Cumberland County residents only. Call or visit website for additional eligibility requirements.

**Cape Fear Regional Bureau for Community Action, Inc.:** 2008 Murchison Rd., 483-9177. Offers standard STI screening for Hepatitis C, HIV and syphilis.

**Care Center Family Violence Program, CC Department of Social Services:** 1225 Ramsey St., Ground floor, 677-2532. Referrals for victims of domestic violence, provides emergency shelter if needed.

**Care Clinic:** 239 Robeson St., 485-0555. Basic medical care for adults, simple dental extractions. Call Monday-Thursday, 9 a.m.-2 p.m. for medical; Friday at 9 a.m. for dental. Does NOT take walk-ins. Provides free healthcare to eligible uninsured, low-income adult residents of Cumberland County and surrounding counties. Proof of household income and photo ID required.

**Community Health Intervention Sickle Cell Agency, Inc.:** 2409 Murchison Rd., 488-6118. Provides free sickle cell, diabetes and glucose testing. Monday-Friday, 8 a.m.-5 p.m. (stops taking patients at 4:30).

**Community Mental Health Adult/Children's Services at Cape Fear Valley:** 711 Executive Pl., 3rd and 4th floor, 615-3333. Outpatient services for behavioral health issues. Referrals accepted.

**Cumberland County Department of Public Health:** 1235 Ramsey St., 433-3600. Adult health clinic, child health clinic, communicable disease clinic, epidemiology clinic, women's preventive services and more. Monday-Thursday, 8 a.m.-5 p.m.; Friday, 8 a.m.-12 p.m.

**Cumberland County Department of Social Services:** 1225 Ramsey St., For Medicaid: 677-2316 For Medicaid Transportation: 677-2526. Medicaid program. Provides no-cost transportation for medical appointments both within and outside the county (with proper paperwork). If there is room in the out-of-county van, others may get a ride for \$10. Assessment required for transportation services.

**Cumberland County Medication Access Program:** 1235 Ramsey St., First floor of the CC Health Department, 433-3602. Assists low-income residents with no prescription coverage. Call or visit website for full eligibility requirements. Monday-Thursday, 8:30 a.m.-12 p.m. & 1-4:30 p.m.; Friday, 8:30 a.m.-12 p.m.

**Cumberland HealthNET:** 507 Sandhurst Dr., 483-6869. Provides those without insurance medical services and consultation. Accepts those 18-64 who have been diagnosed with diabetes, high blood pressure, congestive heart failure or asthma.

**Fayetteville Vet Center:** 2301 Robeson St., Suite 103, 488-6252. Counseling, outreach, and referral services to combat Veterans and their families. Monday - Saturday, 7 a.m.-5:30 p.m. Services outside regular hours available by request. All services are free of cost and strictly confidential. For assistance after hours, weekends and holidays call: 1-800-WAR-VETS (1-800-927-8387).

**Goshen Medical Center:** 3613 Cape Center Dr., 354-1720. Sliding-scale program. Basic medical and dental services. Call for information.

**Greater Image Healthcare Corp.:** 401 Robeson St., 321-0069. Provides clinical assessment, psychiatric evaluations, medication management, mobile crisis, assertive engagement and peer support, also outpatient therapy.

**LIFE St. Joseph of the Pines:** 4900 Raeford Rd., 429-7200. Non-profit, faith based, all-inclusive care for the elderly. A federally and state regulated program.

**National Alliance on Mental Illness:** 223-5244. Education, advocacy and support for individuals with mental illness and their families.

**Operation Blessing:** 1337 Ramsey St., 483-3111. Crisis pregnancy center with free pregnancy tests, emotional support, prenatal and parenting classes and abortion alternatives. Monday-Thursday, 9 a.m.-3 p.m. (closed 12 p.m.-1 p.m.) (Client Intake process cut-off 2:30 p.m.) All services require photo ID, Social Security card and proof of household income.

**Oxford Houses:** For men: 1) 568-3698 2) 339-4181 3) 433-0740 4) 323-1273 5) 425-8221 6) 433-9123 7) 491-3676 8) 491-6745, For women: 1) 491-3271. Clean and sober housing options for individuals in recovery. Application and interview required. Apply directly to the Oxford House of your choice. Residents pay rent, utility and other household expenses.

**Planned Parenthood:** 4551 Yadkin Rd., 866-942-7762. Comprehensive reproductive healthcare, family planning and STI prevention. Call for hours, costs and availability of services. Closed Sunday and Monday.

**Prescription Discount Card:** 877-321-2652. Available to any county resident with or without prescription coverage. Cannot be combined with other insurance. Discounts vary based on prescription.

**Rape Crisis Center:** 515 Ramsey St., 485-7273. 24-hour local crisis hotline, National Sexual Assault Hotline (1-800-656-HOPE) and online hotline. 24-hour emergency room responders. Offers counseling and support groups, court room advocacy and NC Address Confidentiality Program.

**Roxie Detox & Crisis Stabilization Center:** 1724 Roxie Ave., 615-3333. Substance use treatment.

**Stedman Family Dental Center:** 6540 Clinton Rd., Stedman, 483-3150. Primary and preventive dental care; root canal therapy, cleaning, restoration, extractions and x-rays. Discount program if qualified.

**Steven A. Cohen Military Family Clinic:** 3505 Village Dr., 615-3737. Provides confidential behavioral healthcare services and case management resources at low or no cost and without long wait times to post-9/11 veterans, their families and the families of Active Duty, National Guard and Reserves, including spouse or partner, children, parents, siblings, caregivers and others. Eligibility for services is regardless of discharge status, role while in uniform or combat experience. No insurance required.

**Vision Resource Center:** 1600 Purdue Dr., 483-2719. Programs, services and advocacy for visually-impaired adults and children in the Cape Fear Region, including transportation to and from the center, and braille classes.

**Wade Family Medical Center:** 7118 Main St., Wade, 483-6694. Comprehensive primary and preventive medical care. Discount program if qualified.

**Wade Family Medical Center - Adult Health Clinic:** 1235 Ramsey St., 2nd Floor, 433-3770. Comprehensive primary and preventive medical care. Discount program if qualified.

**Wade Family Medical Center–Downtown:** 2409B Murchison Rd., 488-4525. Comprehensive primary and preventive medical care. Discount program if qualified.

## Miscellaneous Assistance

**Army Community Service Family Advocacy Program:** Soldier Support Center – 3rd Fl. Bldg. 4-2843 Normandy Dr., 396-5521, 24/7 Victim Advocate (Partner Abuse) Hotline: 322-3418. Committed to the prevention and treatment of family violence. Monday-Friday, 8 a.m.-5 p.m. (Closed 8 a.m.-12 p.m. 2nd Wednesday of each month.)

**Beatitude House:** 102 N Main St., Spring Lake, 496-0925. Thrift store Thursday, 10:30 a.m.-5 p.m.; Friday, 10 a.m.-5 p.m.; Saturday, 10 a.m.-2 p.m. Need referral form that can be picked up during operating hours. Disaster help for those displaced due to disaster; need referral from assisting agency.

**Cell Phones for Low-Income / Homeless:** 800-723-3546 Safe Link Wireless and 888-898-4888 Assurance Wireless.

**Child Advocacy Center:** 222 Rowan St. 486-9700. Provides support for abused children and prevention programs.

**Connections of Cumberland County:** 119 N. Cool Spring St., 630-0106. A walk-in day resource center to assist women and children who are homeless or facing homelessness. Monday-Thursday, 9 a.m – 4:30 p.m. Referral from law enforcement or DSS required.

**Cumberland County Community Development:** 323-6112. Home repair, referrals for transitional housing, fair housing.

**Cumberland County Department of Social Services:** 1225 Ramsey St., Adult Protection: 677-2388 or 677-2389, Child Protection: 677-2450, After hours: 489-4583. Adult and children's protective services. Report suspected abuse, neglect, or exploitation.

**Cumberland County Public Library:** 300 Maiden Ln., 483-7727. Computer screen magnifier, web cam computer for Skype and Purple use, telesensory, mobile outreach, large-print keyboards; deaf interpreting at programs if requested in advance. Accessibility Kit available for checkout within the building includes large keyboard, headsets with NVDA software only, large track ball mouse.

**Cumberland County Sheriff's Office:** 323-1500 (non-emergency number). Provides services for those in the county seeking assistance.

**Cumberland County Veterans Services:** 301 E. Russell St., 677-2970. Helps veterans and dependents with VA benefits. Monday-Thursday, 8:30 a.m.-3 p.m. and Friday, 8:30-11 a.m.

**Designing Station, Inc.:** 201 McDuffie St., 321-2814. Provides basic home furnishings, training on maintaining a clean home and easy decorating tips for those who are transitioning from homelessness, fire crisis, fleeing domestic violence or human trafficking. Monday-Wednesday, 10 a.m.- 3 p.m. Clients must have a referral from an approved agency, organization, or church.

**Fayetteville Area Habitat for Humanity, Inc.:** 310 Green St., 483-0952. Builds and sells houses at cost to families with low income who do not otherwise qualify for conventional mortgages. A Brush with Kindness helps homeowners with an exterior home preservation program that offers painting, landscaping and minor repair services to Habitat homeowners.

**Fayetteville Dream Center/Five Sparrows:** 336 Ray Ave., 568-3897. Diaper bank. First Fridays, 1-3p.m.

**Fayetteville Dream Center:** 336 Ray Ave. 568-3897. Assists and provides resources to victims of sex trafficking.

**Fayetteville Metropolitan Housing Authority:** 1000 Ramsey St., 483-3648. To submit a public housing application, call 483-6960.

**Fayetteville Police Department:** 467 Hay St., 433-1846 (Homeless coordinator Officer Sanders) or 433-1529 (Police). Homeless coordinating officers assist in homeless needs.

**Fayetteville Urban Ministry:** 701 Whitfield St., 610 Whitfield St. (Find-a-Friend), 483-5944, 483-4661 (Find-a-Friend). Nehemiah Project repairs homes of low income and elderly home owners with the help of volunteer groups from local churches. Find-a-Friend program for at-risk youth.

**Fayetteville VA Medical Center:** 2300 Ramsey St., Bldg. 50. 488-2120 ext. 7744. Healthcare for Homeless Veterans provides various resources to veterans, including walk-in clinics, legal assistance and transitional and permanent supportive housing.

**Insight Human Services:** 351 Wagoner Dr. Suite 412. 709-5420. Free substance-abuse prevention services and education for groups. Call for more information.

**Legal Aid of North Carolina:** 327 Dick St., Suite 103, 483-0400 or 1-800-824-5340 (toll-free; for clients only) or 1-866-219-5262 (to apply for legal help). Provides legal assistance in civil (non-criminal) matters involving basic human needs to eligible, low-income clients who live in Cumberland, Harnett or Sampson counties.

**North Carolina Department of Health & Human Services/Independent Living Services:** 155 Eastwood Ave., 486-1717. Helps those with disabilities live an independent life.

**Operation Blessing:** 1337 Ramsey St., 483-1119. Monday-Thursday, 9 a.m.-3 p.m. (closed 12-1 p.m.) (Client intake process cut-off 2:30 p.m.) Emergency financial assistance for rent/mortgage, etc. All services require documentation of household bills, photo ID, Social Security card and proof of monthly household income.

**Operation Inasmuch:** 531 Hillsboro St., 433-2161. Showers, laundry services, hygiene items, mail call and referrals.

**Quaker House:** 223 Hillside Ave., 323-3912. GI rights hotline: 877-447-4487. Counseling and support to military service members, veterans and their families.

**Rape Crisis Center:** 515 Ramsey St., 485-7273. 24-hour local crisis hotline, National Sexual Assault Hotline (1-800-656-HOPE) and online hotline. 24-hour emergency-room responders. Offers counseling and support groups, court room advocacy and NC Address Confidentiality Program.

**Register of Deeds:** Cumberland County Courthouse, 117 Dick St., FPD Homeless Officer: 433-1846. Provides Cumberland County birth certificate at no cost to homeless. Must go through homeless coordinator at the Fayetteville Police Department.

**Safe-Link Domestic Violence Assistance Program:** Cumberland County Courthouse, 117 Dick St., Room 340, 475-3029. Help for victims of domestic violence, sexual assault and stalking who come to the court system for a domestic violence or civil no-contact protective order. 9-1-1 cell phone program.

**Salvation Army:** 220 E. Russell St., 483-8119. Christmas program (Angel Tree applications due in October), Community Center programs including After School Care (application required; call for pricing) and Senior Citizen Program (runs weekly; must be 55+; call for more information).

**Seth's Wish:** 330 S. Cool Springs St., 476-6613. Food, clothing and hygiene pantries. Tuesday and Thursday, 10 a.m.-2 p.m.

**Snyder Memorial Baptist Church:** 701 Westmont Dr., 484-3191. Wheelchair ramp installation assistance. Must own the home.

**Social Security Administration:** 145 Rowan St., 866-964-6485. Provides Social Security cards and help with applying for Social Security benefits.

**Veterans Empowering Veterans:** 325 B St., 223-3213. Intake, case management, counseling, hygiene and furniture programs available. Intake process required.

# Shelters & Housing

## Shelter for Women and Children

**Hope Center (True Vine Ministries):** 913 Person St., 364-2981 or 483-1974. Emergency shelter for women on a first-come, first-served basis each night. Background check from Cumberland County Sherriff's Office required.

**Salvation Army (The Haven):** 425 Alexander St., 323-9769. Emergency shelter serving single women and families with children. Serves residents for 90 days providing them with three free meals each day, a safe environment to reside and case management services to assist in obtaining self-sufficiency. Call for more information.

**Salvation Army:** 220 E. Russell St., 483-8119 ext. 242. White Flag emergency shelter operating when NOAA reports temperature or wind chill below 32 degrees. Check in between 6 and 7:30 p.m. No fees or background checks required. Must leave by 7 a.m. next morning.

**Teague's Home for Women:** 333 Hawley Ln., 483-5044. Home for approximately 10 women. Call to schedule an appointment with Shirley Lacy. Criminal background check required.

## Shelter for Families

**Family Promise of Fayetteville (formerly Cumberland Interfaith Hospitality Network, Inc.):** 826-2454. Transitional and emergency housing/shelter for homeless families with children. Call for eligibility information.

**Salvation Army (The Haven):** 425 Alexander St., 323-9769. Emergency shelter serving single women and families with children. Serves residents for 90 days providing them with 3 free meals each day, a safe environment to reside and case management services to assist in obtaining self-sufficiency. Call for more information.

**Salvation Army:** 220 E. Russell St., 483-8119 ext. 242. White Flag emergency shelter operating when NOAA reports temperature or wind chill below 32 degrees. Check in between 6 and 7:30 p.m. No fees or background checks required. Must leave by 7 a.m. next morning.

## Shelter for Men

**Salvation Army:** 220 E. Russell St., 483-8119 ext. 242. White Flag emergency shelter operating when NOAA reports temperature or wind chill below 32 degrees. Check in between 6 and 7:30 p.m. No fees or background checks required. Must leave by 7 a.m. next morning.

## Shelter for Men and Women

**Salvation Army:** 220 E. Russell St., 483-8119 ext. 242. White Flag emergency shelter operating when NOAA reports temperature or wind chill below 32 degrees. Check in between 6 and 7:30 p.m. No fees or background checks required. Must leave by 7 a.m. next morning.

## Transportation

**Community Transportation Program of Cumberland County:** 130 Gillespie St., 678-7619 (elderly/disabled), 678-7675 (urban or rural). Free transportation assistance to medical appointments and pharmacy pickups within Cumberland County for elderly/disabled (but mobile) residents. Urban Employment Transportation and Rural General Public Transportation provides rides to county residents who reside in an urban or rural area. Trips Monday-Friday, 5 a.m.-8 p.m. for a cost of \$2.50 per one-way trip.

**Cumberland County Schools Transportation Department:** 678-2569. Assists in transportation needs of homeless children. Parent needs to go first to the nearest school and talk to the school social worker for further information.

**Fayetteville Area System of Transit (FAST):** 433-1747 or 433-1232 (ADA). Provides rides, discounted fare for elderly and disabled residents. Must complete application. Relay North Carolina provides full telephone accessibility to people who are deaf or otherwise hearing or speech impaired. To use service, dial 7-1-1 on your telephone.

**Homeless Project Officer, Fayetteville City Police:** 433-1846. Bus passes.

## Utilities

**Action Pathways, Inc.:** 321 Dick St., 223-0116. Weatherization Assistance Program. Provides cost-effective energy improvements at no cost to the household. Meeting required to determine eligibility.

**Alms House:** 3909 Ellison St., Hope Mills, 425-0902. Assists residents in and around the Hope Mills area with utilities Tuesday, Wednesday and Friday, 9-11:30 a.m. Limited assistance with past-due bills only. Must verify address with current utility bill. Referral from DSS Food and Nutrition Services required.

**Fayetteville Urban Ministry:** 701 Whitfield St., 483-5944. Limited utility bill assistance.

**Low Income Energy Assistance Program:** Go through DSS at 677-2821 or Salvation Army at 307-0359.

**Project People Who Care:** 483-8119, Salvation Army/ PWC Crisis Intervention Program that pays for past-due utility bills to low-income customers.

**Salvation Army:** 310 Dick St., 307-0359. Utility assistance Monday-Friday, 8 a.m.-4:30 p.m. Call for more information.

**Snyder Memorial Baptist Church:** 701 Westmont Dr., 484-3191. Utility assistance first business day of the month, limited availability. Bring photo ID and bill. Must be able to pay bill in full with the supplement within 1 week.

**St. Matthews United Methodist Church:** 202 Hope Mills Rd., 425-0401. Limited utility assistance, Tuesdays, 10 a.m.-12 p.m. Bill and photo ID required.



## Free career and academic assistance for veterans transitioning to civilian life

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**NEED HELP, BUT DON'T KNOW WHERE TO TURN?**

**DIAL 2-1-1**

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If you notice an error, would like to update your organization's information, or would like to recommend a community resource for inclusion, please contact the Library Awareness Coordinator at 483-7727 ext. 1347 or send an email to [sbelmont@cumberland.lib.nc.us](mailto:sbelmont@cumberland.lib.nc.us). Thank you for helping us keep this guide current and accurate.

**Headquarters Library**

300 Maiden Lane 483-7727

**Bordeaux Branch**

3711 Village Drive 424-4008

**Cliffdale Regional Branch**

6882 Cliffdale Road 864-3800

**East Regional Branch**

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**Hope Mills Branch**

3411 Golfview Road, Hope Mills 425-8455

**North Regional Branch**

855 McArthur Road 822-1998

**Spring Lake Branch**

101 Laketree Blvd., Spring Lake, 497-3650

**West Regional Branch**

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