



ROBBERY AWARENESS

Though most individuals may not be aware, being a delivery driver is considered one of the most dangerous occupations. Delivery drivers are at risk of bodily injury, being robbed, having belongings taken from their vehicles, and even having their vehicle stolen.

The Fayetteville Police Department's Crime Prevention Unit hopes to decrease these numbers through sharing this brochure with the citizens of Fayetteville.

CONTACT US

FOR EMERGENCIES DIAL
911 IMMEDIATELY

DESK REPORT/TELE SERVE:
(910) 433-1529

GENERAL INQUIRIES:
(910) 433-1885

CRIMESTOPPERS TIP LINE:
(910) 483-9477

POLICE ADMINISTRATIVE

CAMPBELLTON DISTRICT
467 HAY ST
FAYETTEVILLE, NC 28301

CROSS CREEK DISTRICT
6147 RAEFORD RD A
FAYETTEVILLE, NC 28304

CENTRAL DISTRICT
3811 SYCAMORE DAIRY RD
FAYETTEVILLE NC 28303

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DELIVERY DRIVER THEFT PREVENTION TIPS

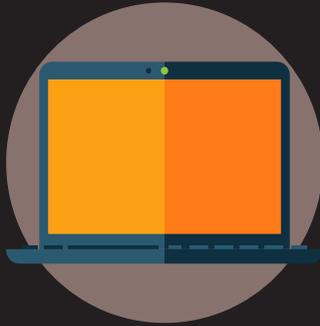


FAYETTEVILLE
POLICE DEPARTMENT
CRIME PREVENTION UNIT

SAFETY FIRST

Always get a first name, last name, and telephone number from the customer when the order is placed.

Encourage customers to prepay over the phone or by placing orders online. That way drivers can carry less than \$20 at all times. Tips should be secured at the store.



Drivers should carry a cell phone and call the destination before arrival. After the delivery is made, you should call the store to confirm the delivery and let the store know where your next stop will be.



Do not leave your vehicle running and unattended. Make sure not to leave your keys in your vehicle when you make a delivery.

STAY ALERT

Request customers to turn on exterior lighting when they place an order.

Drivers should have a planned route before leaving the store.

Make sure you know where you are going, and make sure management knows which route you will be taking.



When arriving, trust your instincts. If something doesn't look and feel right,

immediately leave the area. Be alert for suspicious people loitering around the areas of your deliveries.

YOUR SAFETY IS MORE IMPORTANT THAN THE ITEMS YOU ARE DELIVERING OR PROPERTY/CASH.

IF A ROBBERY OCCURS!

Managers should always train delivery drivers for the unexpected and make sure they know the policies and procedures of the store in case of emergency.

- **DO NOT PANIC** – Try to stay calm.
- **DO NOT RESIST** – The offenders want your valuables. It's not worth your life.
- **BE ALERT** – Stay aware of your surroundings.
- **PAY ATTENTION** – Look for distinguishing characteristics of the offenders: such as scars, marks, tattoos, limps, accents, clothing, and vehicles in the area.
- **WEAPONS** – Take careful note of any weapons being used.
- **DESCRIPTIONS** – Compare the offenders to your own height and weight to estimate the size of the offender.
- **CALL 911** – Report the robbery and wait for officers to arrive at a safe location. The first call you make should be to 911, not to the store. Time is of the essence!