PHONE ASSISTANCE

"The Community Care Program"

Gives a feeling of security and well-being.

Reduces the fear of living alone.

Gives family and friends peace of mind.

City of Fayetteville North Carolina
POLICE DEPARTMENT

POL-342

In case of emergency
DIAL 9-1-1

For information or to register for the *"Community Care Program"* call 910-433-1849 8:00a.m. to 4:30 p.m. To suspend calls contact City Communications at 910-433-1911

Fayetteville Police Department
467 Hay Street
Fayetteville, NC 28301-5565

122nd Nationally Accredited
Law Enforcement Agency
Pol-342 (rev. 2/19/16)

Community Care Program

A Free, Computerized Companion Program for Fayetteville Citizens age 60 and Older, Disabled, or Who Live Alone.

City of Fayetteville North Carolina
POLICE DEPARTMENT

Victim Advocate
910-433-1849

Community Care Program

"The Community Care Program"
s a computerized companion program that will automatically call subscribers at a prearranged time to check on their well-being. The program is for Fayetteville citizens 60 years and older, disabled citizens, or who live alone and reside within the city limits.

"The Community Care Program"
helps assure well-being and gives a feeling of security for those living alone.

"The Community Care Program"
is not intended to take the place of Lifeline, Lifephone or any other service which a person is now using.

This program is also ***FREE!***

"HOW DOES THE PROGRAM WORK?"

Daily Calls

The computer will call each person registered in the program daily at your scheduled time.

Busy Signals

If the program receives a busy signal, the number will be redialed in 10 minutes.

No Answer

If there is no answer, the program will call a second and third time. After the third try, an alert will be issued. An officer will be dispatched to your residence to check on your well-being. In case of illness or injury, emergency medical services will be requested by the police officer.

Suspending Calls

During holidays, vacations, or any other time the subscriber plans to be away, a simple phone call to City Communications at 910-433-1911, will halt the calls as long as needed. Upon returning home, the subscriber simply calls 910-433-1911 to resume the calls.

"WHAT SHOULD I DO WHEN I RECEIVE A CALL?"

Subscribers receive a call every day at the time they choose.

Upon answering, you will hear a recording that says you have an important message from the *"Community Care Program"*. Press any key on your phone to hear the message.

Next, it will ask if you NEED HELP—push 1 and if you DO NOT NEED HELP—push 2.

Finally, it will ask you to confirm you choice. Push 1 for YES and 2 for NO.

"If you need help, it will be on the way!"

TO REGISTER:

Contact the FPD Victim Advocate Office

- 910-433-1849
- Monday through Friday
- 8:00 am - 4:30 pm to subscribe.

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