



July 14, 2016

CITY COUNCIL SCHEDULE

7/14/2016

Baseball Committee Special Meeting,
5 p.m., City Hall Lafayette Room

7/15/2016

Pool Ribbon Cutting, 1 p.m.,
College Lakes Recreation Center

8/1/2016

City Council Work Session, 5 p.m.,
City Hall Lafayette Room

City Manager's Office

- Formed the Project Homerun Subcommittee to continue internal collaborations and open communication with staff. Also crafted a contact list, which includes the contact information for the City Council and staff committee members, as well as consultant and project patterns.
- Over the past month, the City Manager's Office has been working with several departments, including Finance, Parks & Recreation, IT and Transit to coordinate interviews along with getting background checks and drug screens completed. As we move forward, the process is becoming more streamlined. Program Coordinator Jim Warner is in the process of identifying additional veterans to participate in the program.



- We are very excited to have our first veteran on-board, Joshua Colbert, starting as a Financial Analyst in Finance. Finance has another veteran starting this week in an administrative role. Parks & Recreation has made an offer to a veteran and is currently reviewing the resume of another veteran placement. IT has interviews scheduled next week for one Specialist/Help Desk position and Transit has scheduled an interview for a Maintenance Clerk position.
- Attended the Fayetteville Police Department's Promotion Ceremony.
- Attended the Essentials of Economic Development Forum in Henderson, N.C.

Fire

- The Fire Prevention Division was busy during the month of June 2016. There were 753 inspections conducted and 64 new construction plans were reviewed. These services generated \$30,450 in revenues; \$3,000 was collected for the month for false alarms and there were 14 permits issued by the Division that totaled \$1,889.05 in collected fees.
- Suppression units responded to a single-story residential structure fire at 3005 Tarwick Ave. in the Glendale Acres neighborhood between Marlborough Road and Owen Drive on Thursday, June 30. First arriving units found smoke showing upon arrival. There were no injuries reported and the occupants were able to safely escape prior to Fire Department arrival. Investigation into the cause and origin of the fire remains ongoing. Suppression units responded to a horrific vehicle accident on Wednesday, June 29 at approximately 8 p.m. on Cliffdale Road near Lynhurst Road. The accident involved three vehicles. There were four fatalities with an additional fatality the next day. Police and Fire units worked for several hours to extricate victims and provide scene security and safety. A Critical Incident Stress Debriefing team from the State was requested to assist public safety responders from Fayetteville Fire and Police and Cape Fear Valley EMS in dealing with the emotional aftermath. Excellent job to all responders for their professionalism and dedication to providing dignity and respect to the victims and their families.



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Police

- On July 12, 2016, several officers were observed responding to the Market House in downtown Fayetteville to what looked like a call for service for the Pokémon Go gaming experience. Little did everyone know that an FPD Officer was preparing to propose to the love of his life. A few seconds into the video, an unsuspecting Officer H. Holtery arrives at the call and walks up the steps of the Market House. Officer R. Vernon appears from nearby and can be observed dropping to one knee as he pops the big question. Moments later, the crowd that has gathered is cheering the newly engaged couple. We all hope that Officers Vernon and Holtery have enough invitations to send out to everyone. The FPD is proud to recognize that our officers wanted to share their special moment in our community. #OneAgencyOneCommunityOneFamilyONE
- The FPD was privileged to send a number of our officers to represent our great city and honor the officers who lost their lives in the Line of Duty in Dallas. We were beyond humbled when #SouthwestAirlines advised that they were flying all of the officers round trip for FREE. The amount of support from our community and beyond in this time of sorrow has been tremendous and we thank everyone from the bottom of our hearts.
- The citizens of our community have shown overwhelming support to the Fayetteville Police Department, through flowers laid upon our Fallen Officers Memorial, signs posted indicating our citizens support, food being dropped at the station and telephone calls and text messages expressing care and concern. As we mourn the loss of the officers of the Dallas Police Department, the FPD is ever-grateful to the citizens of our great community.



Corporate Communications

- **Police Department Video/Running Man Challenge:** Corp. Comm. produced, in concert with the Police Department, the Running Man Challenge video, which has garnered over 6.4 MILLION views, 77,000 reactions (likes, etc.), 136,000 shares and 11,000+ comments. The video was picked up by numerous news agencies as a “video gone viral.” The video link is at https://www.youtube.com/watch?v=j-oSW72_SfE
- **Fay In Focus:** FayTV has re-branded the television station to FayTV rather than FavTV7, because we are now streaming live and no longer only bound to Time Warner Cable. Simultaneous with that re-branding, Sherri and Gavin have created a new twice-monthly show format, which is 15 minutes long and can be seen at this link: <http://fayettevillenc.gov/government/city-departments/corporate-communications/faytv7>. Scroll half-way down the page to see the July 7 release of this show.
- **Webpage updates (Parks & Recreation/Police Department):** The Parks & Recreation website redesign continues to progress well and is on track for an end-of-August launch date. The page designs - both splash page and interior pages - have just been finalized and work will begin soon on content migration. The Police Department website draft landing page has been shown to Chief Petti and Lt. Joyce. There may be minor tweaks made to the final page, but the front-facing page is at the 95% completion rate. Content from the back-side (all the data that is posted on the site) is still being reviewed/scrubbed. Still on track for end-of-August launch date with this site, as well.

Internal Audit

- Staff is finalizing fieldwork for the audit of Permitting & Inspections by meeting with the management team to discuss our observations. Continuing to meet with Information Technology staff regarding the internal controls surrounding CityWorks.
- Elizabeth Somerindyke, Internal Audit Director; Rose Rasmussen, Senior Internal Auditor; and Traci Carraway, Internal Auditor; completed the COBIT 5 Foundation course, which will assist the City in implementing a business framework for the governance and management of enterprise IT.

Nothing Significant to Report: City Attorney's Office

OPERATIONS PORTFOLIO

Environmental Services

- Jackie Tuckey worked with Corporate Communications to film a short video to show proper cart placement and worked on strategies for a leaf season communication package.
- Director attended the Big Cross Creek Greenway preliminary routing input meeting and the Cape Fear River Assembly mid-Atlantic natural gas pipeline information meeting at the Botanical Garden.
- Director attended the monthly FayFixIt meeting to discuss specific improvements to be made to improve the functionality of this important citizen tool.

Airport

- On June 28, the Airport Commission approved the revised interior color scheme recommended by the design architects
- FayTV staff started work on the Airport department video
- Opened new employee parking lot

Nothing Significant to Report: Transit and Parks & Recreation

COMMUNITY INVESTMENT PORTFOLIO

Permitting & Inspections

- 99% of all inspections last week occurred in 1-business day or less from time of request, with 18% occurring the same day of the request. 100% of all inspections were completed within 2-business days of request for the week of July 4-8. The number of inspection stops does not include inspections that were requested for future times outside of the 2-business day window or for cancelled inspections.
- Construction values for the week of July 4-8 totaled \$1,035,920 with \$756,420 in new residential & residential renovations, \$228,500 in new commercial and commercial renovations and \$51,000 in other permits (swimming pools, fences and other structures, i.e. cell towers, retaining walls, etc.)
- The average wait time to reach a dispatch staff member to schedule an inspection, for all queues, was 20 seconds. The average time to schedule an inspection, once connected to a dispatch staff member, was 2 minutes, 34 seconds for the week of July 4-8.

Nothing Significant to Report: Community Development, Economic & Business Development, Engineering & Infrastructure, Human Relations and Planning & Code Enforcement

SUPPORT SERVICES PORTFOLIO

Information Technology

- FayWorx was upgraded to version 2015 SP1. The upgrade includes customizations that will enhance the use of FayWorx, including automatic notification of addresses that are outside the city limits, automatically creating Code Enforcement cases for sign and fence inspections, automatically adding contractors to the applicant look-up table, as well as many other enhancements.
- COBIT 5 Foundation Training was attend by several members of IT, Audit and SPA. COBIT5 is a framework for the governance and management of enterprise IT. It is a leading-edge optimization and growth roadmap that leverages proven practices, global thought leadership and ground-breaking tools to inspire IT innovation, as well as fuel business successes.
- Two Seventy-First High School students completed their 4-week internship on July 8. They presented a comprehensive presentation of the work they completed to members of IT, the Cumberland County Internship Director and Assistant City Manager Jay Reinstein.

Budget & Evaluation

- FY2017 annual operating budget implemented in JDE following Council approval on June 27.
- Director working with the City Manager's Office to support Council Baseball Subcommittee.

Nothing Significant to Report: City Clerk's Office, 1-FAY Call Center, Finance, Human Resource Development and Strategic Performance Analytics